






Customer Journey

Lightning Pay

1101 K Street NW, Washington, DC | Mon-Fri 6:30 AM to 7:30 PM



PARKER EXPERIENCE

-  **1 Enter & Park**
Drive in and park in any non-reserved open space. No tickets, no gates, just pull in.
-  **2 Scan the QR Code**
Scan the QR code posted in the garage with your phone, or text the posted number to start your session.
-  **3 Enter Your Phone Number**
On the Welcome screen, enter your phone number and tap Submit.
-  **4 Confirm Plate & Set Duration**
Enter your license plate and state, confirm, then choose your departure date and time. (*Select "custom" and set to the latest time you might possibly be parked, and then enter time)
-  **5 Pay & Drive Out**
Complete payment with credit card, Apple Pay, Google Pay, Amazon Pay, or Cash App. No checkout needed; your session ends automatically and a digital receipt is emailed to you.

Returning Parkers

Check "save my payment method for express checkout" at payment, and your license plate and card will populate automatically on your next visit. Manage your saved details anytime at accounts.propark.com by clicking in the top right corner of the web page.

Need More Time?

Extend your session from your phone via the receipt link.
Up to 5 extensions per session.

Monthly Parkers

Register at ASGPark.com. Your plate is recognized automatically by our cameras.

RATES \$11 one hour | \$21 max | \$9 after 5 PM | \$12 Early Bird (in by 9 AM) | \$285 monthly | \$560 reserved

Customer Journey

What You'll See On Your Phone

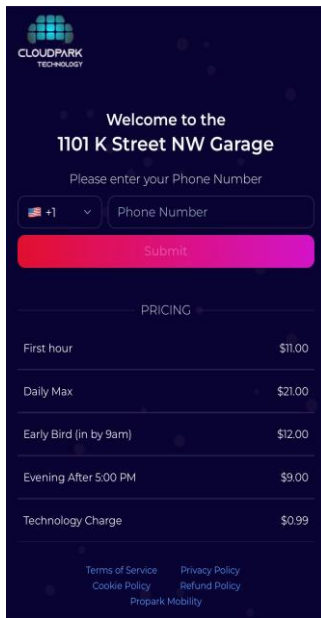
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STEP-BY-STEP

1

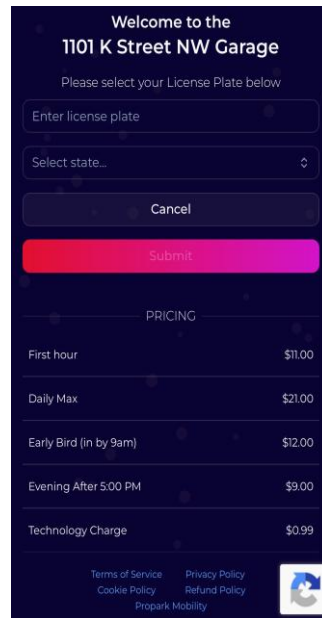
Enter Phone



On the Welcome screen, enter your phone and tap Submit.

2

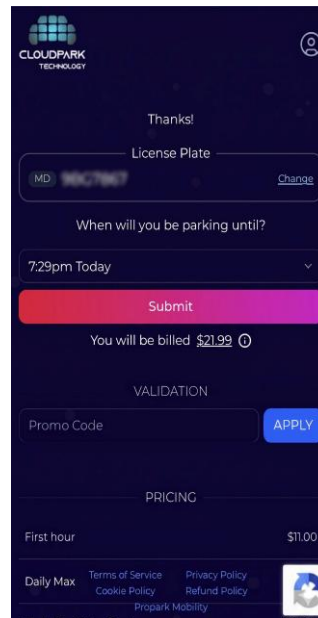
Enter License Plate



Enter your plate and select your state, then tap Submit.

3

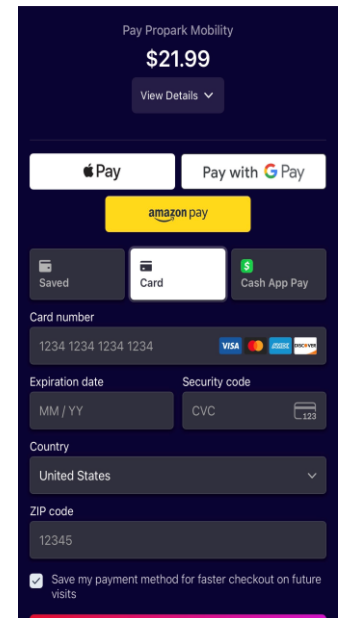
Confirm & Set Duration



Confirm your plate, then choose your departure date and time.

4

Complete Payment



Pick a payment method (Apple Pay, Google Pay, Amazon Pay, Cash App, or card). Leave Save my payment method checked to skip this step next time.

Pro Tips for Returning Parkers

- Bookmark the Lightning Pay page in your browser to skip the QR scan or text on future visits.
- Use the link in your receipt email to extend your session, up to 5 times.

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